# Terms and Conditions



# ORDER SUMMARY AND PAYMENT SHEET

Rosemont Exposition Services requires all advance orders to be paid in full. Payments must be made in U.S. funds. Methods of payment include cash, certified, company or traveler's check, Discover, Visa, MasterCard or American Express. All statements presented on show site must be paid in full at that time, unless previous arrangements have been made for credit in advance. Please see that your show site representative is aware of this policy and has a means of payment. The credit card authorization section of this form can also be used for show site payments.

# STANDARD FURNITURE - CARPET RENTAL - SPECIALTY FURNITURE - UTILITIES

Full payment must accompany advance order. Check or credit card is acceptable. Check should be made payable to Rosemont Exposition Services For credit card payment please fill out the Order Summary and Payment Sheet included in your exhibitor kit. Orders and payment must be received by the deadline date indicated to be charged at the discounted rate.

Note that discount rates are available only if orders are received by RES on or before the deadline date identified on each of the service order forms included in this kit. Also, please be aware of all terms and conditions as outlined on the Standard Furniture, Carpet, Specialty Furniture and Utilities Forms. Adjustments cannot be made after the event.

# **CANCELLATION TERMS**

There will be a 100% charge on standard furniture cancelled once show set-up has begun. Cancellation charges for all other items is 50% of the standard rate. NO ADJUSTMENTS WILL BE MADE AFTER SHOW CLOSING.

# **LABOR**

When ordering labor, please be aware of the following:

- 1. This advance labor request will be considered as only a reservation for labor.
- 2. On the day and time that you require labor, you must go to the Labor Service Desk to sign out your labor crew.
- 3. The labor crew will not be sent to your booth without being signed out.
- 4. Upon completion of their work, you MUST return the laborers to the Labor Service Desk and sign them in.
- 5. All labor is billed at one-half hour minimum for each man.
- 6. The number of workers required will be determined by labor foreman.
- 7. Gratuities are not required or accepted by any DES/RES Labor Crew.

# MATERIAL HANDLING

Drayage and warehouse freight are billed on a round-trip basis, and invoicing will be done from the actual weight as listed on the inbound bills of lading. If you have any questions about material handling, please contact our Customer Service Department. NOTE THAT NO ADJUSTMENTS TO DRAYAGE CHARGES WILL BE MADE ONCE THE SHOW MOVE-OUT HAS CONCLUDED.

# **WASTE REMOVAL**

Environmental Protection Agency (EPA) regulations require that all water soluble cutting and grinding fluids (coolants-synthetics, soluble oil) be removed in approved containers at the end of the show. This service is available from the official General Contractor who will collect the fluids named on the front from special steel barrels (55 gal. drums) and remove them from the show premises. Each exhibitor, however, has the responsibility of collecting and placing the fluids named on the front of his/her barrel(s).

WATER SOLUBLE CUTTING AND GRINDING FLUIDS (COOLANTS-SYNTHETIC, SEMI-SYNTHETIC, SOLUBLE OIL) ONLY SHALL BE PLACED IN APPROVED BARRELS AS MARKED. DO NOT MIX WITH WASTE STRAIGHT OIL, AS THIS WILL RESULT IN A PREMIUM SURCHARGE OF DOUBLE THE QUOTE PER GALLON CHARGE.

WASTE STRAIGHT OIL MUST NOT BE MIXED WITH ANY OTHER MATERIALS INCLUDING WATER SOLUBLE CUTTING AND GRINDING FLUIDS (COOLANTS-SYNTHETIC, SEMI-SYNTHETIC, SOLUBLE OIL) AS THIS WILL RESULT IN A SURCHARGE TO THE EXHIBITOR PER GALLON FOR REMOVAL OF MIXED FLUIDS. ONLY PLACE WASTE STRAIGHT OIL IN DESIGNATED BARRELS.

# Access Our Website at res.rosemont.com

# STEP BY STEP ONLINE ORDERING

# 1) E-MAIL ADDRESS:

Enter your e-mail address.

# 2) PASSWORD:

- First Time Exhibitor: Click "reset password here".
- Returning Exhibitor: Use exsisting password or click forgotten password

# 3) SIGN IN:

Click the "Log In" button

# 4) EVENT SELECT:

Use the pull down menu to select the show you will be attending.

# 5) SELECT SPACE #:

Use the pull down menu to select the booth number.

### 6) ORDERING

Click ordering drop down to navigate the various RES Services.

# 7) CHECKOUT:

After you have completed your order(s) click on the cart (located in the top right corner). Review item and make changes if necessary, then click "Proceed to Checkout". Enter Credit Card info and click "Continue".

An order confirmation will be sent via email upon completion.

